

COMMITMENTS ON HEALTH AND HYGIENE SAFETY

In the interest of the health and hygiene safety of customers, Star Alliance member airlines agree to:



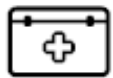
Provide or make available to passengers a care kit or hygiene amenities appropriate for the flight.



Require or recommend to passengers the wearing of face masks during boarding and de-boarding, and throughout the flight, unless exempted for medical or age reasons.



Announce or display signs on mandatory requirements, or recommended etiquette, designed to minimize the risk of spreading coronavirus infections during a flight.



Adopt operating procedures for cases where a passenger develops or displays symptoms of coronavirus infection during a flight.



Provide operating crew with adequate personal protective equipment appropriate for the flight.



Clean or disinfect aircraft at relevant intervals using procedures and products of appropriate grade to minimize the risk of spreading coronavirus infection.

These commitments are subject to applicable laws and regulations. For further information, please refer to airline websites.

