

DISCLOSURE LETTER ON PROCESSING AND PROTECTION OF PERSONAL DATA

This disclosure has been prepared for the purpose of informing the customers and fulfilling the disclosure obligation within the scope of the Personal Data Protection Law (“KVKK”) No. 6698 of GULF SİGORTA A.Ş. (“**Our Company**” or “**Gulf Sigorta**”) acting as the data controller.

The personal data which are given by our Customers who have made contact with Head Office, Regional Offices, insurance intermediaries, call center, assistance service providers or who transacts on electronic environment, are processed, recorded, stored, protected and updated and transferred to Gulf Sigorta’s group companies, business partners, contracted corporations, reinsurance companies, support service companies, regulatory and supervisory authorities, related professional organizations, finance institutions, consulting firms regarding law, tax, etc, in the scope of the personal data processing conditions and purposes stated in the Article 5 and 6 in order to make risk analysis, fulfill the obligations stated in the contracts or legislations, answering your questions and complaints, using in a possible legal dispute, establishment or performance of the contract, compliance with a legal obligation to which the Gulf Sigorta is subject, and protecting of any right of Gulf Sigorta such as reducing the costs, efficient use of the sources, reviewing the quality of service, by taking reasonable measures.

Moreover, the personal data made public by you as you participated in contests and social media, is processed in the scope of KVKK.

Your personal data, besides the above mentioned ones, may be processed in order to offer all kinds of products and services special for you related to the products and services you purchased and communicate with you and to be used for promotions, offering product/services, marketing and campaign and developing convenient products for you, working on customer satisfaction, working on existing or new product, marketing survey, and determining target customer.

Internet movements within the website are recorded so that people who visit the website of our company can display customized content and engage in online advertising activities (such as cookies by technical means) so that they can make their visits appropriately for their visit purposes. Detailed explanations about these activities of our company are included in the Privacy Policy texts on our website.

In accordance with Article 11 of KVKK, everybody, her/his personal data processed, can make some request for subjects stated herein below by applying to Gulf Sigorta:

- a) Learn whether or not her/his personal data have been processed;
- b) Request information for processing if her/his data have been processed;
- c) Learn the purpose of processing of the personal data and whether data are used in accordance with the purpose;

- d) Learn third parties in the country or abroad to whom personal data have been transferred;
- e) Rectification request in case personal data are processed incompletely or inaccurately and informing request third person about rectification action.
- f) In case of ceasing the reasons personal data processed for, request of deletion, destruction and anonymization of Personal Data and request of informing of third person personal data transmitted about rectification action.
- g) Object to occurrence of any result that is to her/his detriment by means of analysis of personal data exclusively through automated systems;
- h) Compensation request for the claims arisen as a result of unlawful processing of personal data.

Your Personal Data will be processed in any case as long as the above legitimate purposes are not eliminated, taking into account the mandatory terms and sectoral practices.

As stated in the "Personal Data Protection and Processing Policy" on our company's website, in accordance with Article 12 of the KVKK, our Company takes all necessary technical and administrative measures to ensure the security level, to prevent the illegal processing of personal data, illegal access to personal data, and to provide the protection of personal data.

You can send your requests under the Article 11 of KVKK within the framework of the principles stated in the "Gulf Sigorta A.Ş. Personal Data Owner Application Form" in the "Legal Practices" section of www.gulfsigorta.com.tr .

For more details, please read the Personal Data Protection and Processing Policy at www.gulfsigorta.com.tr .